

ATHENS

44 P. Bakogianni Str.
Metamorfosi-14452
Athens
Tel.: +30 210 6492800
Fax: +30 210 6464069
email: cosmos@cbs.gr
www.cbs.gr

THESSALONIKI

9th km Thessaloniki-Thermi
Pylaia Thessaloniki-57001
Tel.: +30 2310 477670
Fax: +30 2310 477672
email: cosmos.thess@cbs.gr
www.cbs.gr

CRETE

36 Sfakion Str.
Chania - 73134
Crete
Tel.: +30 28210 46857
email: gekosp@cbs.gr
www.cbs.gr

CYPRUS - CBS IT

81, Kennedy Ave.
Nicosia -1076
Cyprus
Tel.: +357 22442101
Fax: +357 22313840
email: sales@cbsit.com.cy
www.cbsit.com.cy

CBS LAN

12-16 Kesarias Str.
Thessaloniki - 54454
Tel.: +30 211 4441000
email: info@cbslan.com
www.cbslan.com

Registration Number 000412401000



Since its establishment
35 years ago, **Cosmos Business Systems**

Group consistently upholds its position as one of the leading System Integrators in the Greek and Cypriot market. Through the years, the group steadily gained larger market share and expanded into the new rapidly evolving technological sectors. This success can be attributed to its investments in Human capital and knowledge, creating a powerful combination that keeps the group competitive and efficient.

The vision of **CBS Group** is to maintain its position as a prominent technological cornerstone in Greece and Cyprus. The group pursues to stay at the forefront of technological advancements and consistently deliver high quality services to its valued customers.

Dimitris Dafnis
Chairman & CEO



“Delivering the «best» is
always our goal”

CBS Group



CBS Group is recognized as one of the largest IT and telecommunications technology groups in Greece and Cyprus. It comprises of three main entities: **Cosmos Business Systems SA**, **Cosmos Consulting SA** (a consulting and software development company), and **CBS IT Systems Cyprus LTD**, based in Nicosia, Cyprus. The group maintains offices in Athens, Thessaloniki, Chania Crete and Nicosia Cyprus.

Additionally, the group operates its own e-shop, **www.ecosmos.gr**, that offers a variety of products including desktops, laptops, tablets, smartphones, monitors, printers, network and security products, accessories, and consumables.

Furthermore, in collaboration with LANCOM LTD, the group established **CBS.LAN**, a company that specializes in Cyber Security (SOC) solutions. CBS.LAN offers security services to businesses and organizations, safeguarding their data and systems.



Cosmos Business Systems SA
was established in 1988 and since then it operates successfully in the field of Information Technology (IT) and Telecommunications products and services.

The aim of **Cosmos Business Systems** is to cover the needs of Private and Public Enterprises, as well as specific Vertical Sectors, and to provide superior quality **“Turn Key Solutions”**.

The company addresses to the Greek and Cypriot market with emphasis on SMES and large enterprises of the private and public sector, Banks, and Telecommunications.

After its acquisition in 2000 by IT executives, with their extensive business experience, its form and direction were redefined to cover the modern needs of digital transformation.

Our Company's **Mission** is the modernization of organizations and enterprises on a technological level.

The Company's **Vision** is to provide high quality integrated solutions in technological products and services to meet the needs of Private enterprises and Public organizations.



VALUES



Ethics & Integrity

All Cosmos actions are governed by ethics and respect and are characterized by honesty.



Flexibility & Adaptability

In an industry that is experiencing rapid growth and evolving demands, the ability to continuously adapt to new data is crucial.



Commitment

We are deeply committed to our customers and their needs, as they form the core of our company's services.



Transparency

The dissemination of information within our organization is of utmost priority, recognizing that accessibility to information is essential. We strive to ensure that information is effectively communicated and readily available to all relevant individuals within the organization.



Teamwork

Beneficial cooperation that aims at the dissemination of knowledge to achieve the best possible results.

WHY US



Quality assurance

We provide products and services of the highest quality. We collaborate with companies that have a high reputation around the world.



Technological solutions 360°

We provide solutions to meet the overall needs of customers on a 360° level.



Customer Orientation

We analyze the needs of our customers with the aim of providing systematic and cost efficient work, having the best service and support infrastructure.



Excellent service and support

We have a dedicated team in place to provide comprehensive support for IT, network, security, software, and resolution processes. Our team is committed to promptly resolving requirements and issues, ensuring rapid turnaround times for our customers.

CERTIFICATES

ISO



ISO 9001:2015



ISO/IEC 27001:2013



ISO/IEC 27701:2019



ISO 45001:2018



ISO 14001:2015



ISO 39001:2012



ISO 37001: 2016



ISO 22301:2019



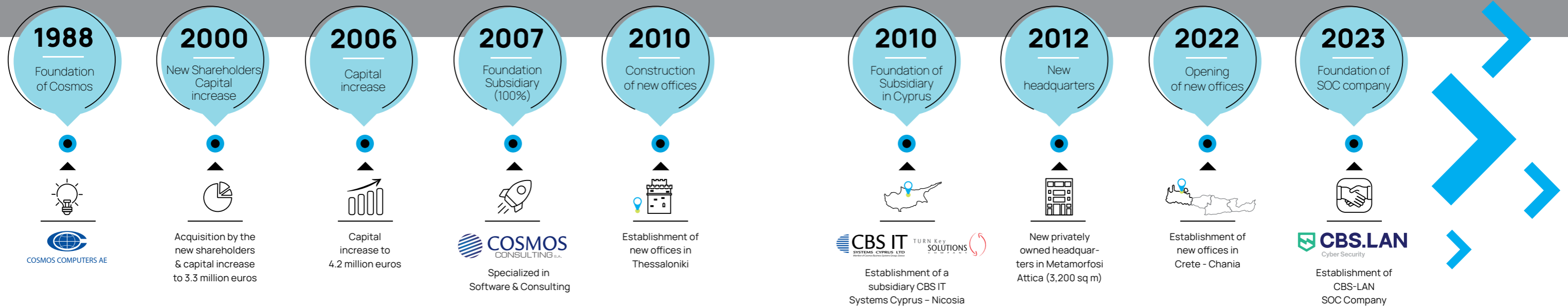
ISO/IEC 20000-1:2018

NATO



- Facility Clearance Certificate "NATO SECRET" - "EU SECRET"
- Registry Of Defense Materiel Manufacturers of The Hellenic Mod Certificate Number 0090.1

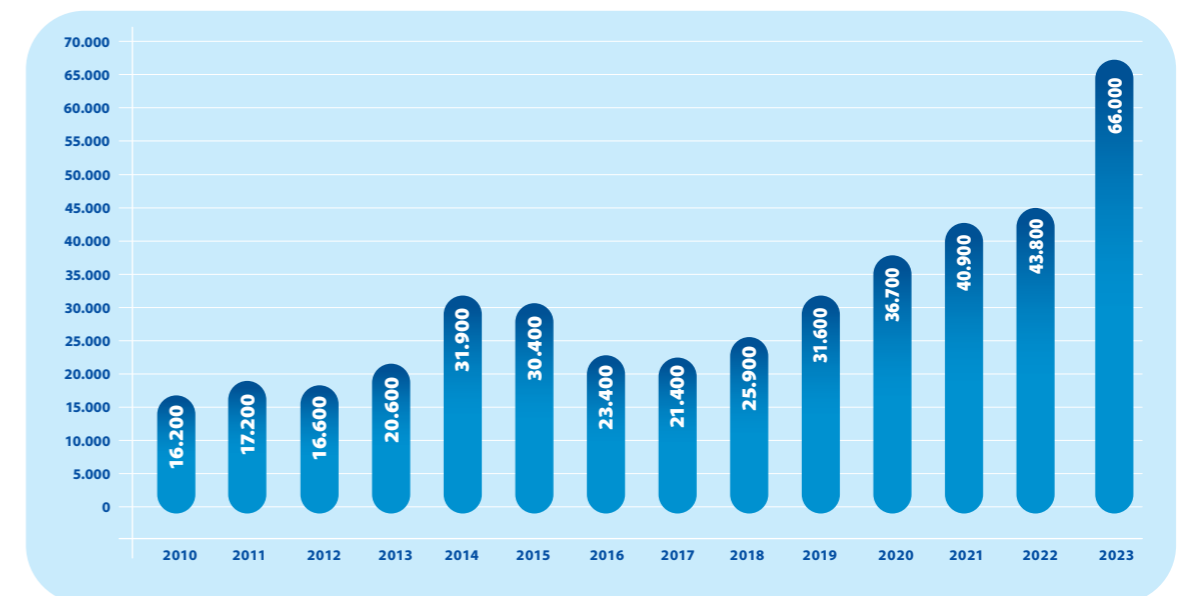
HISTORY



At **Cosmos Business Systems**, as a high tech company and Systems Integrator, we strongly believe in the continuous development and improvement of both quantitative and qualitative factors. We recognize the importance of simultaneously and harmoniously combining these elements, as they are key drivers of success.



CBS Group Sales 2010 - 2023



*Number in thousands

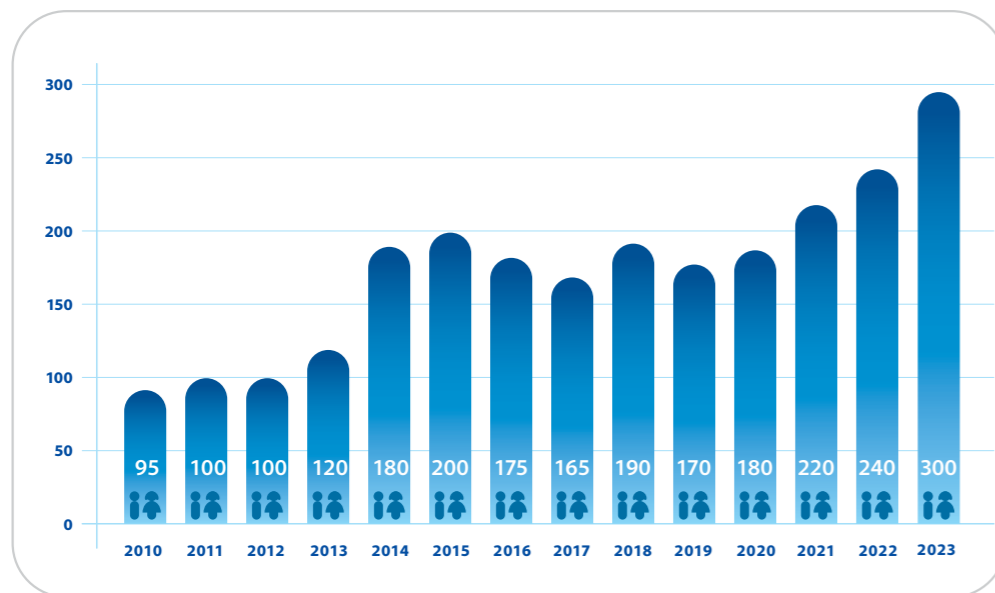
OUR PEOPLE

The human capital of **Cosmos Business Systems** is integral to the company's success and serves as our competitive advantage. It encompasses all individual departments within the organization, which are consistently provided with training to effectively address the demands of our customers and keep up with the continuous technological advancements in our industry. By investing in our employees' development, we ensure their readiness to navigate the ever-changing landscape and deliver exceptional results.

We are fully committed to fostering a working environment that enables individuals and teams to maximize their performance. We strive to provide a high quality and enjoyable workplace experience for all our employees. As a proof of our efforts, in November 2022, the company was recognized as a **Great Place to Work** by the respective rating body. This achievement reflects our dedication to creating a positive and fulfilling work environment.



**CBS Group Human Capital
2010 - 2023**



BUSINESS UNITS



IT Infrastructure

At Cosmos Business Systems, we take on the design, study, proposal, and implementation of both simple and complex equipment and infrastructure projects. This includes providing all the necessary IT equipment such as hardware and operating systems, as well as the required services and networks for the smooth operation of businesses and organizations. Moreover, we offer specialized technical support through our certified technical staff, ensuring that our clients receive the assistance they need to effectively utilize their IT systems.

IT Systems (Servers, Storage, PCs), Data Centers, Security, Back-up Virtualization (MS, VM), Disaster Recovery Solutions

Networking & Telecoms

We provide comprehensive network solutions leveraging our extensive expertise in designing and implementing network installations. Our services extend to the telecommunications sector, where we offer integrated IP telephony solutions, data and video transmission and unified communication solutions. We specialize in network management, network security, wireless solutions (including LANs, WANs, routing, and switching), voice-over IP (VoIP), and VPN (Virtual Private Network) technologies. Our aim is to deliver seamless and efficient communication solutions to meet the diverse needs of our clients.

Network Management, Network Security, Wireless Solutions (LAN's, WAN's, Routing, Switching), Unified Communication, Voice Over IP, VPN



Cyber & ICT Security

We offer integrated solutions and security services with the objective of safeguarding IT infrastructure from various threats. Our approach involves thoroughly assessing and analyzing the customer's infrastructure, including equipment and services, as well as identifying any vulnerabilities within the IT infrastructure. Based on this assessment, we construct an economic and technical study that is essential to achieving maximum efficiency in the customer's investment. Our goal is to optimize the overall installation and its operations, ensuring optimal security and functionality for our clients.

Network Firewalls • Cloud solutions E-mail security • BYOD mobile device management solutions and software • Endpoint security solutions • Sandboxing solutions for protection from specific attacks (ATAs), and (APTs) • Endpoint Encryption known solutions • Security Event Management (SIEM) • Security services like Security Audit, Wireless Audit, Vulnerability Assessment (VA) and internal, external Penetration Testing, Risk Assessment/Risk Treatment, Cloud E-mail Anti-phishing, compliance with GDPR, DPO Services.

BUSINESS UNITS

Services



We offer a plethora of services that cover a wide range of our customers' needs and are implemented by our well-organized Technical Department, which consists of engineers, technicians and support staff.

Managed & Consulting Services, Data Center design & implementation, Hosting & DR Services, Cloud Services & hosting, Monitoring (NOC), Service Contracts & Warranty, Outsource contracts, SLA, Help Desk 24/7



Printing & Digitalization

We possess the expertise and solutions necessary to address the printing requirements of businesses and organizations. Our service, "Managing Printing Solutions (MPS) with Multiple Users", provides a variety of business capabilities that assist modern businesses in automating processes related to financial and commercial management. Additionally, we cater to the needs of file and project digitization.

Imaging & Printing, Printing Solutions, Managed Print Services, Retail Solutions & POS, Printers, Plotters



Software & Consulting

We have an advisory services department, and we represent companies that provide vertical solutions. Additionally, we have developed our own vertical applications tailored for specific industries. Our department comprises of project managers, specialized consultants, and developers who handle various tasks, including customizing applications to meet customer needs, creating applications, and developing bespoke solutions for specific categories. It is worth noting that the software department operates as an independent company under the name Cosmos Consulting SA.

Software Applications, Microsoft NAV (ERP), Microsoft CRM, Business Process Management (BPM), Business Intelligence & Analytics, Power BI, Workflow, Share Point Portals, .Net Applications, Web Applications, Mobile Apps, AI, Custom Applications

COLLABORATIONS & PARTNERSHIPS



Cosmos Business Systems collaborates with leading technology manufacturers worldwide, including DELL, HPE, IBM, HPI, LENOVO, HUAWEI, CISCO, AVAYA and more. In the software sector, we work with Microsoft for ERP, BI, and CRM solutions, as well as Oracle, VMware, Symantec, and others. We also represent specialized companies such as Think-Cell, Nice, IPC, and NVIDIA.

As an Authorized Service Partner, **CBS** offers and provides technical support for products from DELL, HPE, IBM, HPI, LENOVO, HUAWEI, CISCO, AVAYA and more. This allows us to directly and efficiently serve our customers without third parties involvement.

The services of **Cosmos Business Systems** encompass a broad range of customer needs and are carried out by a well-organized Technical Department consisting of certified engineers, technicians, support staff, and a 24/7 Help Desk.





CBS GROUP

CBS GROUP

